

Workforce Solutions of West Central Texas Board
500 Chestnut, Suite 1200
Abilene, TX 79602
www.workforcesystem.org



FOR IMMEDIATE RELEASE

DATE: March 30, 2020

CONTACT: Robert Puls

PHONE: (325) 795-4302

Workforce Solutions of West Central Texas Goes Virtual for Customers in Wake of COVID-19

Abilene, Texas — Workforce Solutions office locations across West Central Texas are delivering a full slate of virtual services to workers, employers, students, area families, and child care providers impacted by the spread of COVID-19. Beginning Monday, March 30th, centers in Abilene, Brownwood, Snyder, and Sweetwater are no longer open to the public by walk-in or appointment, but staff remain committed to serving customers virtually during this time of need. Online services are available at www.workforcesystem.org including a live chat feature, JOBS NOW! listing of immediate job openings, virtual workshops, orientations, and how-to videos, information for individuals experiencing a layoff, programs to support employers during a business slowdown, and more. Phone lines are open, and customers can call (325) 795-4200 or toll free (800) 457-5633 for assistance. Staff will also host Q&A sessions on Facebook Live every Tuesday at 11:00am and Thursday at 3:00pm.

The Texas Workforce Commission has announced programs to help Texans in need such as expanding Unemployment Benefits for workers impacted by job loss or work stoppage, Shared Work and Mass Claims for employers, and an additional \$40,000,000 statewide in child care contributions for families and providers. Local Workforce Solutions of West Central Texas staff are dedicated to connecting Texans with the support and information they need, while protecting the health and safety of customers, staff, providers, partners, families, and communities in the wake of COVID-19. Visit www.workforcesystem.org/covid19 for details on current operations, workforce and child care guidance, and resources.

The Workforce Solutions of West Central Texas Board is charged with oversight and policy-making responsibility for local workforce and training programs. We are committed to strengthening the economic vitality of our 19-county region by investing in the success of residents and businesses. Our assistance and expertise are provided to both the job seeker and the employer. Visit our website at www.workforcesystem.org. Equal Opportunity Employer/Program. Auxiliary aids and services are available, upon request, to individuals with disabilities. Relay: 1-800-735-2989 (TTY) / 711 (voice). This program/service is funded 87% with federal funds and 13% with non-federal funds.

####