

## POS Response Codes

| Response Code (Dec) | Response Code (Hex bit 39) | Childcare response Message | Level   | Description   |
|---------------------|----------------------------|----------------------------|---------|---|
| 176                 | B0                         | ALREADY SETTLED            | Denied  | The service date has been completely settled. No more transaction (including any check in/out or void) is allowed for that day. |
| 178                 | B2                         | INV PVDR PASSWD            | Denied  | Provider password is invalid.   |
| 179                 | B3                         | EXCEEDS BENEFIT            | Warning | The person has used up his/her authorized benefit. This is not a rejection, just a warning.                                     |
| 180                 | B4                         | DIFF PROVIDER              | Denied  | Request is made from a provider not authorized to the person.   |
| 181                 | B5                         | TRX NOT VOIDABLE           | Denied  | The transaction is not voidable. It may have already been settled.  |
| 182                 | B6                         | TOO MANY PERSONS           | Denied  | Number of children checked in/out is more than the threshold.   |
| 183                 | B7                         | CALL HELP DESK             | Denied  |   |
| 184                 | B8                         | TO BE MAILED               | Denied  | Report will be mailed to the provider, instead of being printed at the POS.<br>*  |
| 185                 | B9                         | AUTH EXPIRED               | Denied  | No currently active authorization is found. There is an expired authorization.  |
| 186                 | BA                         | BEFORE AUTH DATE           | Denied  | No currently active authorization is found. There is a future authorization.  |
| 187                 | BB                         | INV PREV DATE              | Denied  | The attendance date of the previous check in/out is older than the cut-off date.  |
| 188                 | BC                         | INV REPORT DATE            | Denied  | The date of the totals report requested is older than the cut-off date. *   |
| 189                 | BD                         | INV REPORT DATE            | Denied  | The date of the exceptions report requested is older than the cut-off date. *   |
| 190                 | BE                         | INV VOID DATE              | Denied  | Can't void a transaction that is before the cut-off date.   |
| 191                 | BF                         | INV DATE                   | Denied  | No a valid calendar date.   |
| 208                 | D0                         | NO PRV REC FOUND           | Denied  | The provider making the request is not identifiable on the host.  |

## POS Response Codes

| Response Code (Dec) | Response Code (Hex bit 39) | Childcare response Message | Level  | Description  |
|---------------------|----------------------------|----------------------------|--------|--|
| 209                 | D1                         | NO POS REC FOUND           | Denied | The POS sending the request is not identifiable by the host.   |
| 210                 | D2                         | NO TRX REC FOUND           | Denied | The transaction can't be identified on the host.   |
| 211                 | D3                         | NOT PRIVILEGED             | Denied | The provider doesn't have sufficient privilege for this transaction. *                               |
| 212                 | D4                         | NOT PRIVILEGED             | Denied | The user doesn't have sufficient privilege for this transaction. *                                   |
| 213                 | D5                         | NOT PRIVILEGED             | Denied | The POS doesn't have sufficient privilege for this transaction. *                                    |
| 214                 | D6                         | INVALID CARD               | Denied | The PAN sent to host doesn't represent a Childcare card.   |
| 215                 | D7                         | TOO MANY MANUAL            | Denied | Daily Manual Entry count exceeded a predefined threshold.  |
| 216                 | D8                         | INVALID AUTH NUM           | Denied | Invalid authorization number *   |
| 217                 | D9                         | INVALID AUTH TYP           | Denied | Invalid authorization type *   |
| 218                 | DA                         | INV PERSON NUM             | Denied | The person number entered doesn't exist in the case.   |
| 219                 | DB                         | NO AUTH FOR PRSN           | Denied | No Authorization is found for the person.  |
| 220                 | DC                         | UNAUTHORIZED PRV           | Denied | The provider is not authorized to accept attendance.   |
| 221                 | DD                         | CHECK IN FIRST             | Denied | This is caused by a check-out that doesn't have a matching check-in. Must check in before check out. |
| 222                 | DE                         | DUPLICATE TRX              | Denied | Duplicate Transaction found by time and type   |
| 223                 | DF                         | BENEFIT ON HOLD            | Denied | Benefit is active but is on hold   |
| 224                 | E0                         | ALREADY CLAIMED            | Denied | The date has already been claimed as a Personal Day.   |
| 225                 | E1                         | ALREADY VOIDED             | Denied | The transaction being voided has already been voided.  |
| 226                 | E2                         | DOWNLOAD ERROR             | Denied | Report segment is not available on the host. Report data download is aborted.                        |
| 227                 | E3                         | TERM NOT SIGN ON           | Denied | Terminal not signed on   |
| 230                 | E6                         | CASE NOT FOUND             | Denied | Can't find a case based on the PAN entered.  |

## POS Response Codes

| Response Code (Dec) | Response Code (Hex bit 39) | Childcare response Message | Level   | Description  |
|---------------------|----------------------------|----------------------------|---------|--|
| 231                 | E7                         | TOO MANY CASES             | Denied  | Found multiple cases by PAN. Only one case should be found.  |
| 232                 | E8                         | FOUND NO AUTH              | Denied  | No authorization is found for the person.  |
| 233                 | E9                         | EXCEPTION EXISTS           | Denied  | There is at least one unresolved exception.  |
| 235                 | EB                         | INVALID SAF DATE           | Denied  | The attendance date of the SAF check in/out is older than the cut-off date.                          |
| 236                 | EC                         | CANNOT OVERNIGHT           | Denied  | This Provider or POS is not allowed to accept overnight attendance.                                  |
| 237                 | ED                         | NO OVERNIGHT               | Denied  | An overnight swipe is not necessary, since the last check in has a matching check out for yesterday. |
| 238                 | EE                         | NO PERSONAL                | Denied  | This person is not allowed to take any personal days.  |
| 239                 | EF                         | NO MORE PERSONAL           | Denied  | The Personal Day balance of this person is zero.   |
| 160                 | A0                         | NO AUTH                    | Denied  | General Day Care Denial  |
| 164                 | A4                         | CARD NOT ACTIVE            | Denied  | Card is not active   |
| 165                 | A5                         | MULTIPLE AUTH              | Denied  | Found multiple active auth for the person.   |
| 166                 | A6                         | CASE NOT ACTIVE            | Denied  | The case of the card is not in the active status.  |
| 167                 | A7                         | PRVDR NOT CERT             | Denied  | The provider is not certified.   |
| 168                 | A8                         | CHECK OUT FIRST            | Denied  | Has to check out the previous in first.  |
| 169                 | A9                         | PREV DAY EXCEPT            | Denied  | There are outstanding exceptions on the previous day   |
| 170                 | AA                         | HAS ATTENDANCE             | Denied  | Personal Day already has attendance  |
| 171                 | AB                         | NO ATTENDANCE              | Denied  | Void Day has no attendance   |
| 172                 | AC                         | IS PERSONAL DAY            | Denied  | Can't enter prev transaction for a personal day  |
| 173                 | AD                         | IS PVDR HOLIDAY            | Denied  | Already claimed as a provider holiday.   |
| 0                   | 00                         | SUCCESS/APPROVED           | Success |  |

## POS Response Codes

| Response Code (Dec) | Response Code (Hex bit 39) | Childcare response Message | Level               | Description   |
|---------------------|----------------------------|----------------------------|---------------------|---|
| 1                   | 01                         | SUCCESS/DENIAL             | Success With denial | Overall request was processed properly by the host. One or more of the sub-transactions was not approved, e.g. one of the two person numbers was invalid. |
| 5                   | 05                         | GENERAL DENIAL             | Denied              |   |
| 6                   | 06                         | INVALID TRANSACTION        | Denied              | Transaction failed.   |
| 18                  | 12                         | INV TRX TYPE               | Denied              | The request transaction type is not recognized.*  |
| 20                  | 14                         | INVALID PAN                | Denied              | Invalid PAN format.   |
| 48                  | 30                         | FORMAT ERROR               | Denied              | Internal format between POS and host is invalid.  |
| 67                  | 43                         | INACTIVE CARD              | Denied              | Lost/Stolen/Damaged Card  |
| 84                  | 54                         | EXPIRED CARD               | Denied              | Card has expired  |
| 85                  | 55                         | INVALID PIN                | Denied              | Invalid PIN or PIN not selected   |
| 86                  | 56                         | CARD NOT FOUND             | Denied              | Card number not found in the system.  |
| 117                 | 75                         | NO MORE PIN TRY            | Denied              | Bad PIN try count is over a predefined threshold.   |