



Resource Guide – Virtual Town Hall

Texas Workforce Employer Commissioner Aaron Demerson

April 23, 2020

9:30 a.m.

Texas Workforce Commission

For Employers only who have questions, you may contact Commissioner Demerson's office in any of the following three ways:

- 1-800-832-9394 (option 4)
- 512-463-2826
- Email: employerinfo@twc.state.tx.us

Texas Workforce Commission website: <https://twc.state.tx.us>. For information specific to COVID-19, click on Employers in the Red Banner at the top of each page of the site.

If you have an employee who refuses to return to work after receiving a verified offer, ideally via two of the four methods (letter, email, text or voice mail), you may send an email to: Twc.fraud@twc.state.tx.us or call 1-800-252-3642.

Office of Employer Initiatives: OEI provides assistance to both large and small businesses through programs such as the Skills Development Fund, Skills for Small Business, High Demand Job Training,

Dale Robertson, Interim Director

Phone: 512-463-1473

[Contact Employer Initiatives](#)

Governor's Office

- For retailers considering opening a retail to-go model, here is the guidance they will need to follow in order to be safe: <https://www.dshs.state.tx.us/coronavirus/>
- Link to the Office of the Governor Small Business Coronavirus resources: <https://gov.texas.gov/business/page/coronavirus>

For those interested in improving their online presence, social media marketing and ecommerce skills, these are links to free training:

Google – [Grow with Google](#)

Facebook – [Facebook Blueprint](#) [Facebook Grants](#)

eBAY – [How to Sell](#) [Retail Revival Program](#)

Amazon – [Seller University](#)

Twitter – [Basics – Twitter for Business](#)

Small Business Administration:

Information, specific to COVID-19 offered through the Small Business Administration is available at: <https://www.sba.gov/page/coronavirus-covid-19-small-business-guidance-loan-resources>.

You can find information about the Payroll Protection Program (PPP) and Economic Injury Disaster Loan (EIDL) program at this site.

If you don't have access or connection to a local lender for a 7A loan, approved on-line lenders include:

PayPal: <https://www.paypal.com/us/webapps/mpp/covid-19-relief>

Intuit: <https://aidassist.intuit.com/app/home#/home>

Square: <https://squareup.com/us/en/l/immediate-support-response>

Equal Employment Opportunity Commission:

For information about employment discrimination and antidiscrimination, specific to COVID-19 at their website at: www.eeoc.gov.

Information specific to the Americans with Disabilities Act is located at: https://www.eeoc.gov/eeoc/newsroom/wysk/wysk_ada_rehabilitaion_act_coronavirus.cfm